

CAREER INSIGHTS FOR THE POST-COVID WORLD

Jyotsna Krishnan Managing Director, Elevar Equity

Date: Thursday, 10 September 2020 **Time:** 5:30 – 6:30 p.m. IST





CAREER INSIGHTS

Jyotsna Krishnan Managing Director ELEVAR EQUITY

SEPTEMBER 10, 2020



Elevar brings **15+ years** of impact investing experience with 39 companies, across India and Latin America, delivering essential services to over 30Mn underserved customers in low income communities

Two themes for today:

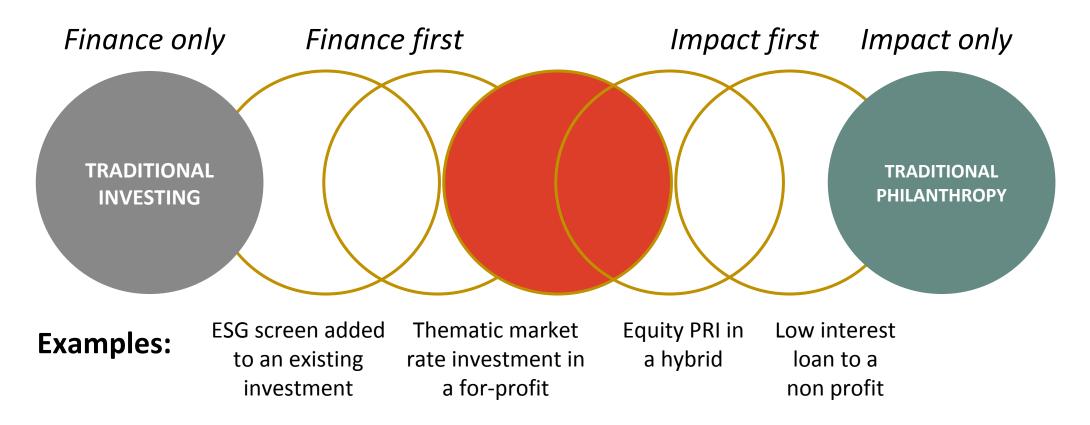
- Role of 'finance' and 'entrepreneurial spirit' in 'impact'
- Role of 'entrepreneurial spirit' in your career

How do these relate to 'career insights' and 'career strategies' post COVID?



Impact Investment Landscape

 $\leftarrow \text{INTENTION} \rightarrow$





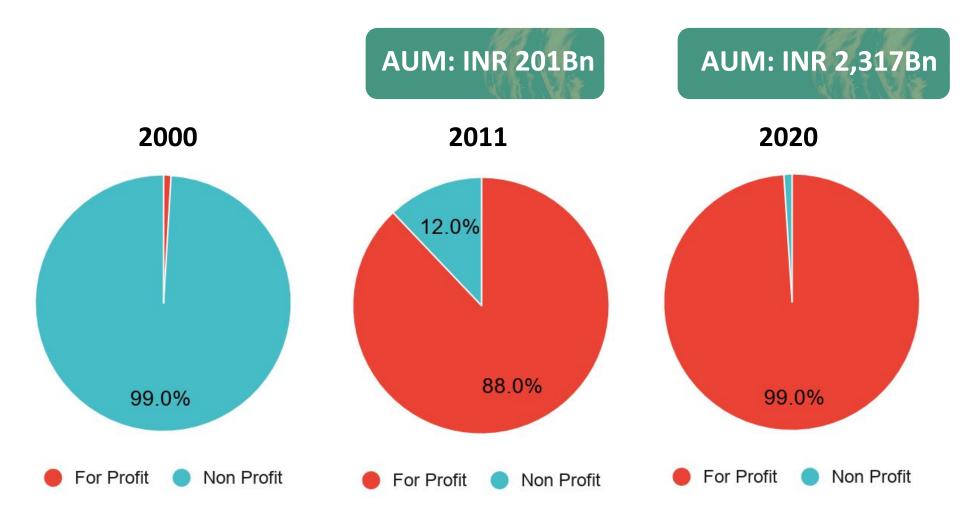
How does one begin to understand this space?

- Intentionality and priorities (finance vs impact)
- How is the entity funded?
- Decision making and leadership
- What is their 'theory of change' or thesis?
- Track record
- Clarity and consistency
- Adjacencies e.g. consulting, investing, operating, research, measurement and audit, legal, recruitment, media

Impact - often associated with not for profit, philanthropy



The Microfinance Story from nonprofit to a mainstream sector



Source: MFIN Micrometer, Caspian presentation in European microfinance week



Similar patterns beyond microfinance

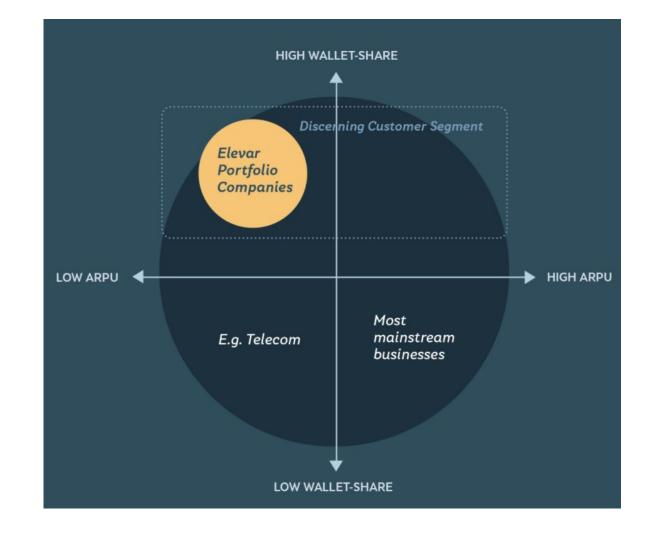


Business models in the context of underserved markets hold tremendous potential



What does it take to align 'impact' and capital markets?

1. the CUSTOMER





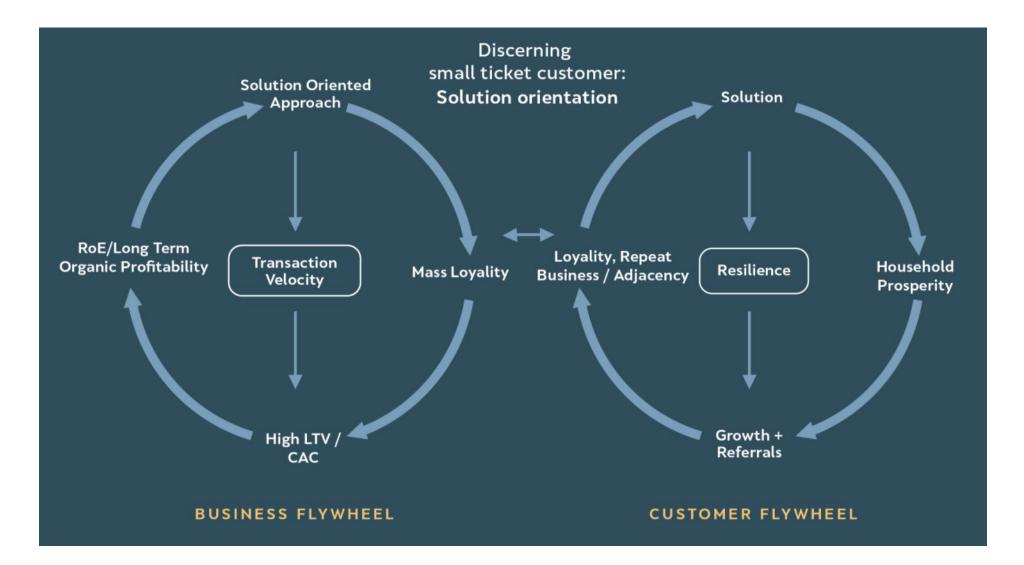
Experience with this customer segment is often counter-intuitive

- Pricing / willingness to pay
- Strong business acumen
- High intentionality
- Contrary to 'risk perception' in this segment
- In built community level resilience
- There is a method to the madness in the 'informal economy'

Deep domain expertise needed to understand and underwrite **business models** that work with this segment

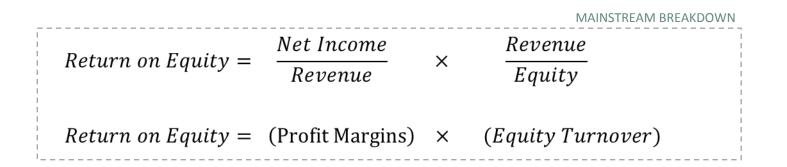


2. the BUSINESS MODEL





3. the ALIGNMENT OF DRIVERS





CBV or Customer Business Value:

dollar value of goods and services received by the end customer (not 'sales')

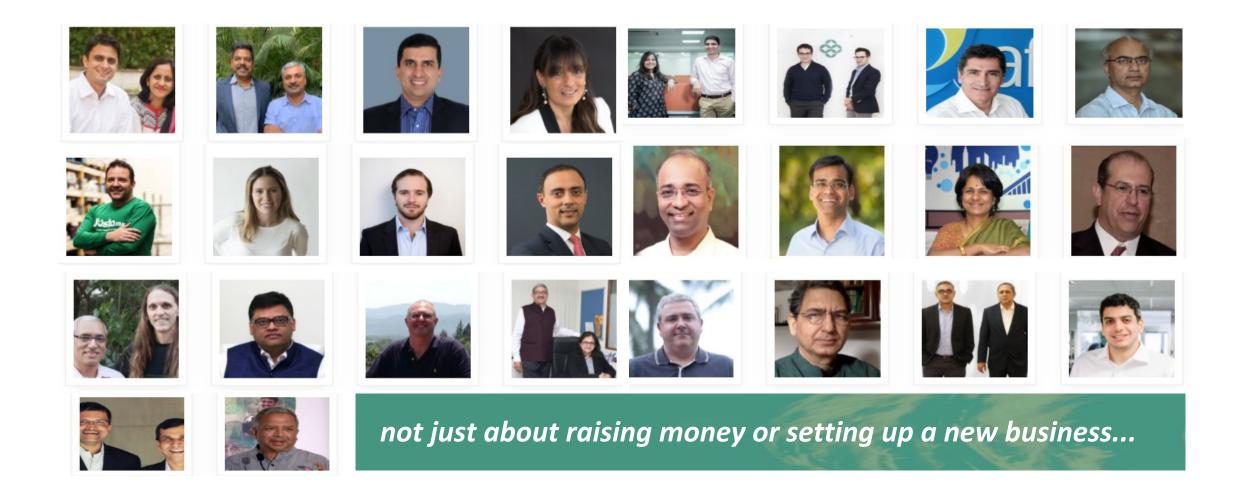
Reference resource: https://elevareguity.com/equity-for-equity/



www.elevarequity.com | Copyright © Elevar Equity | Private and confidential



Entrepreneurs...





Entrepreneurs...



not just about being an investor and backing entrepreneurs...



Entrepreneurial...



Umesh (~5 years experience) took an entrepreneurial call to shift out of a Bank to join an NBFC with <12 months of operations post COVID lockdown



Entrepreneurial resilience ...



Sadikbhai

Pre lockdown

 Aggregated scrap from sub-dealers, sorted & graded them and sold to larger merchants based in Vadodara Shutdown in business due to lockdown

Post lockdown

 Owns a mini truck, which he now uses to transport fruits & vegetables from the wholesale market to his catchment villages



Pratibha Sunil Jadhav

Pre lockdown

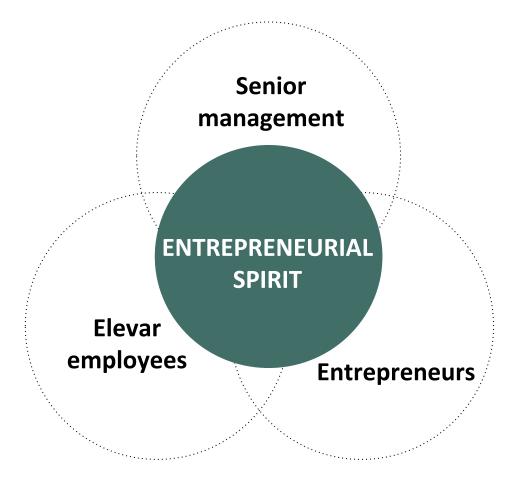
 Used to make 'papad' and supply primarily to traders in Pune & Nasik, with monthly turnover touching INR 3 lakh pre lockdown Wholesale supply chain disrupted completely due to lockdown

Post lockdown

- Positioned the product as homemade and hygienic
- Business turnover started rising; earlier she sold in wholesale at INR 120/KG and now retails at INR 160



What we look for while recruiting..



- A clear view of 'why' the move
- Demonstrated execution track record
- Technical skills
- Speaking one's mind
- Not perfection, but awareness
- Staying 'informed' and connected
- Attention to details thoughtfulness
- Clarity of thinking and communication
- Pulse of the customer segment



How does one look for roles?

- Map out institutions (e.g. members of GIIN, GSG, IIC etc.)
- Track them, understand them
- Understand team constructs
- Highly non-standardised: designations, compensation, authority, and role composition
 - e.g. analyst / associate / investment manager / principal / director / partner / venture partner / advisor / managing director / managing partner
- References and networks
- Via operating companies, incubators, seed investors, pro-bono work
- No stereotypes with respect to prior background or experience:
 - investment banking / investing / consulting
 - $\circ~$ also legal / economist / philanthropy / entrepreneurs / operations
- Bar for 'investing roles' VERY high

Overall - all the classical pros and cons of going in early-on is an emerging trend



Building an investment portfolio vs your career: what drives up probability of success

- Understand your risk appetite
- Map out skills... also, what you enjoy
- Sector, roles... also, organization and teams
- Compensation... also, what else you gain (are you 'investing'?)
- Decision maker... also, who are your influencers
- Conviction ... what is the basis
- What is ideal... also, are you prepared for the worst



work-life balance?

the holy grail of "work-life excitement"



www.elevarequity.com | Copyright © Elevar Equity | Private and confidential