



## **CAREER INSIGHTS: REGISTERED INVESTMENT ADVISOR (RIA)**

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Non-Executive Vice Chairman  
iFAST India Holdings Pte. Ltd., Singapore

**Date:** Thursday, 5 November 2020

**Time:** 5:30 – 6:30 p.m. IST



**CFA Institute**



# Charting the Course



Nov 2020

# Skin in the Game



**iFAST**  
financial

Best in class digital platform | Empowers Advisers across Asia  
Singapore | Hong Kong | Malaysia | India | China  
Group Assets Under Administration: **INR 51387 crores**  
**Integrity | Innovation | Transparency**

## PRESENCE

Founded and  
**headquartered in  
Singapore in 2000,**  
iFAST Corp is **present in  
5 markets across Asia**

## LISTED

**iFAST Corp (SGX: AIY)**  
has been **listed on the  
Singapore Exchange  
Mainboard** since  
**December 2014**

## OFFERINGS

The iFAST Group  
provides access to over  
**10,000 investment  
products and services**

## AWARDED

iFAST Financial Pte Ltd  
(Singapore) received the  
**“Fastest Growing SGX-  
ST Member 2019”**  
**award for the second  
year in a row.**

# A look at the unusual!

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- Internationalisation-at-home<sup>1</sup>
- Patricia, Zika, Irma, Florence, Dorian, \_\_\_\_\_ ?
- Lock, Unlock, Lock, \_\_\_\_\_ ?
- Temporary yet indefinite!

1. [https://headfoundation.org/wp-content/uploads/2020/10/HESB-9\\_2020.pdf](https://headfoundation.org/wp-content/uploads/2020/10/HESB-9_2020.pdf)

# Generic to any crisis....

1

Disruption in  
supply chain

3

Financial  
stress at both  
organizational  
and employee  
level

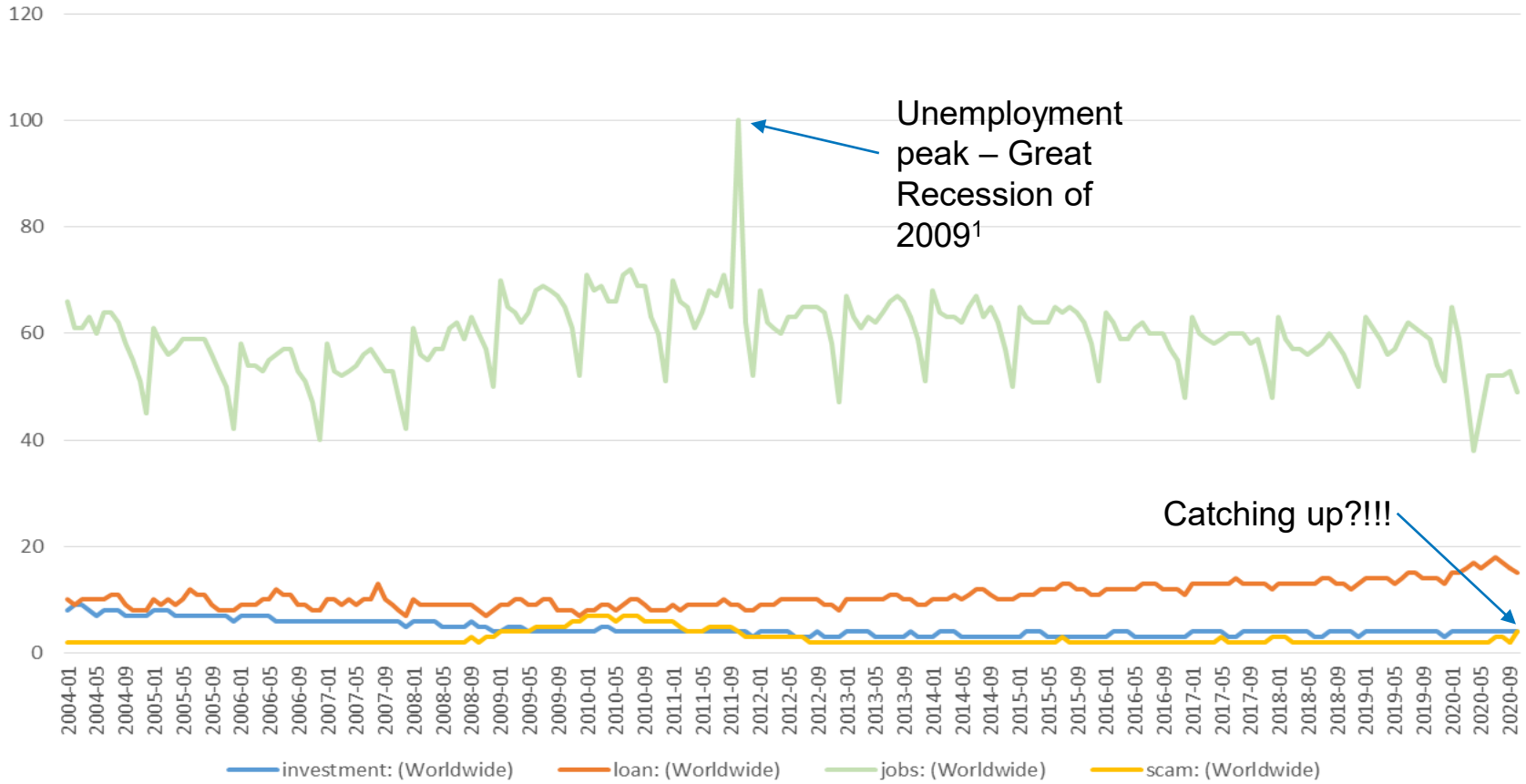
Psychological  
impact on  
humans

2

4

Displacement  
of people and  
other  
resources

# Google Search Trends



1. [https://www.brookings.edu/wp-content/uploads/2011/09/2011b\\_bpea\\_elsby.pdf](https://www.brookings.edu/wp-content/uploads/2011/09/2011b_bpea_elsby.pdf)

CHARLIE PATRICK FOR THE NEW YORK TIMES  
© 2002 PATRICK MCGUIRE

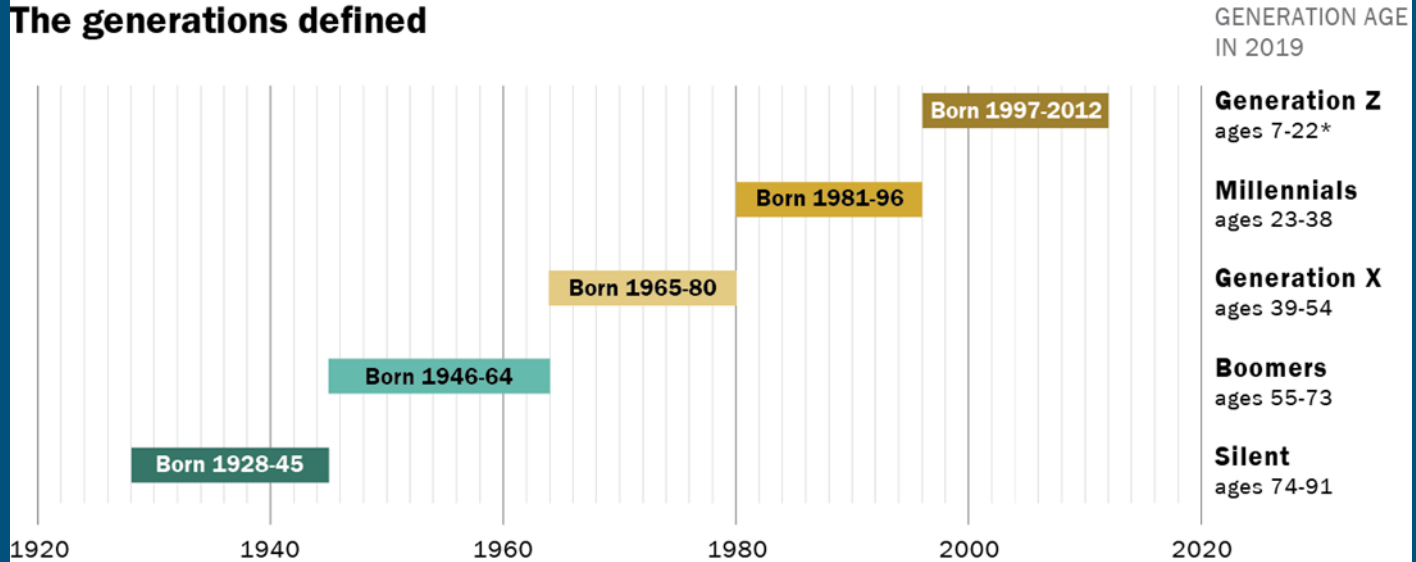
I'M ALL READY FOR SCHOOL... NEW SHOES  
BACKPACK, LAPTOP...

I'M ALL READY FOR SCHOOL... NEW FLAK  
JACKET... RIOT  
HELMET...  
PEPPER SPRAY...

TEACHERS  
LOUNGE



## The generations defined



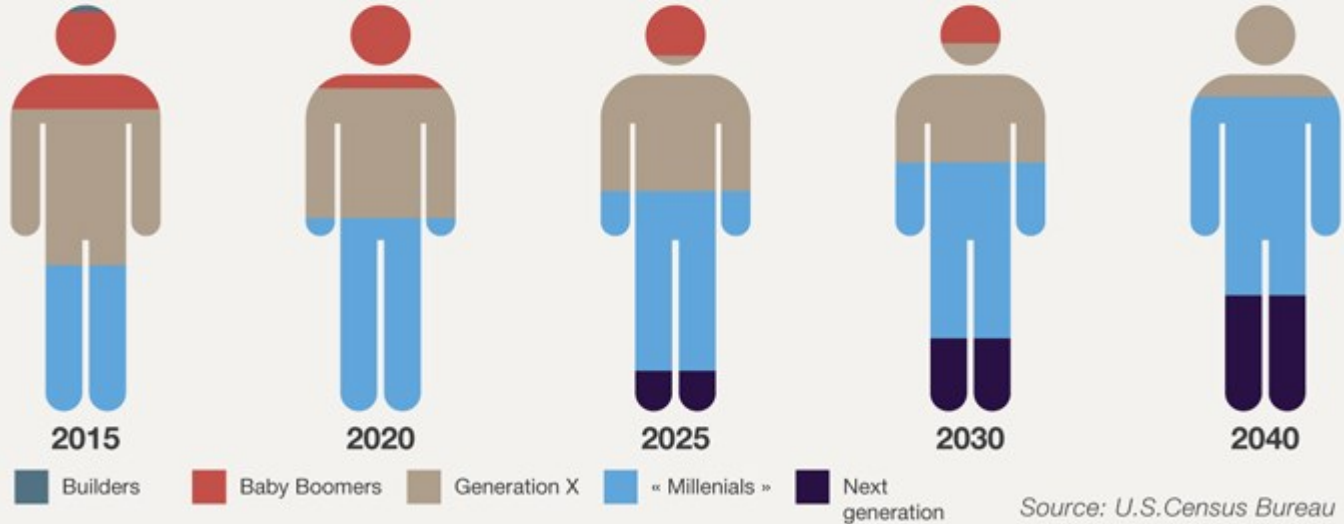
\*No chronological endpoint has been set for this group. For this analysis, Generation Z is defined as those ages 7 to 22 in 2019.

PEW RESEARCH CENTER



## World Population by generation

Worldwide and in the U.S., millennials are the largest generation yet - some 2.3 billion strong.



# Gen X

18%



more likely to purchase  
**Chardonnay**

10%



more likely to purchase  
**Cabernet Sauvignon**

# Millennials

16%



more likely to purchase  
**Rosé**

30%



more likely to purchase  
**Champagne**



## GENERATION X

Born 1965-1979

The first Gen Xers turned 50 in 2015

Formative Experiences: personal computers, video games, two income households, financial crashes, 24-hour news.

### COMMON TRAITS:

- Independent
- Entrepreneurial
- Resourceful
- Skeptical
- Direct
- Transparent
- Pragmatic
- Adaptable
- Ethical

### WHAT THEY WANT:

- Work / Life Balance
- Independence
- Transferrable skills
- Meritocracy
- Casual work environment

## MILLENNIAL

Born 1980-1995

The first Millennials will turn 50 in 2030

Formative Experiences: smart phones, social networks, helicopter parenting, terrorism, reality TV.

### COMMON TRAITS:

- Tech- Savvy
- Multi-tasking
- Collaborative
- Self-Confident
- Diverse
- Competitive
- Optimistic
- Multicultural
- Goal-Oriented

### WHAT THEY WANT:

- Workplace flexibility
- Mentorship
- Meaningful work
- Recognition and encouragement
- Collaborative work environment

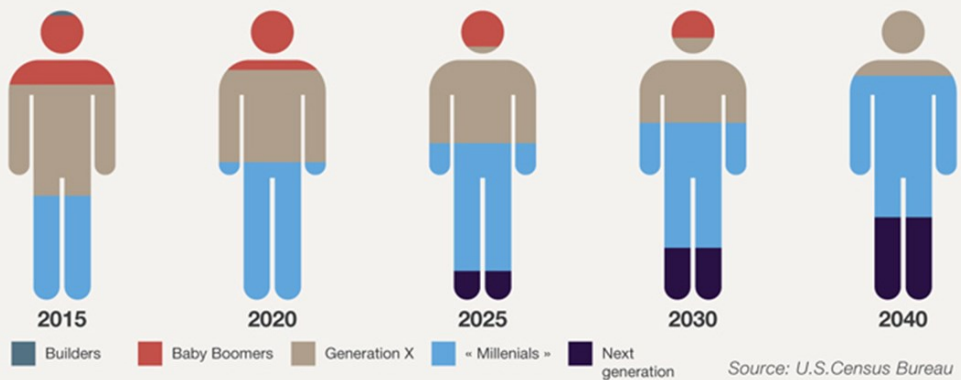




# Greatest Common Factor

World Population by generation

Worldwide and in the U.S., millennials are the largest generation yet - some 2.3 billion strong.



Source: U.S. Census Bureau

An Epic  
**Wealth Transfer**



Baby Boomers



2016    2021    2026    2031    2036    2041    2046



Gen X &  
Millennials



...of financial advisors rank this wealth transfer as their “primary business risk”



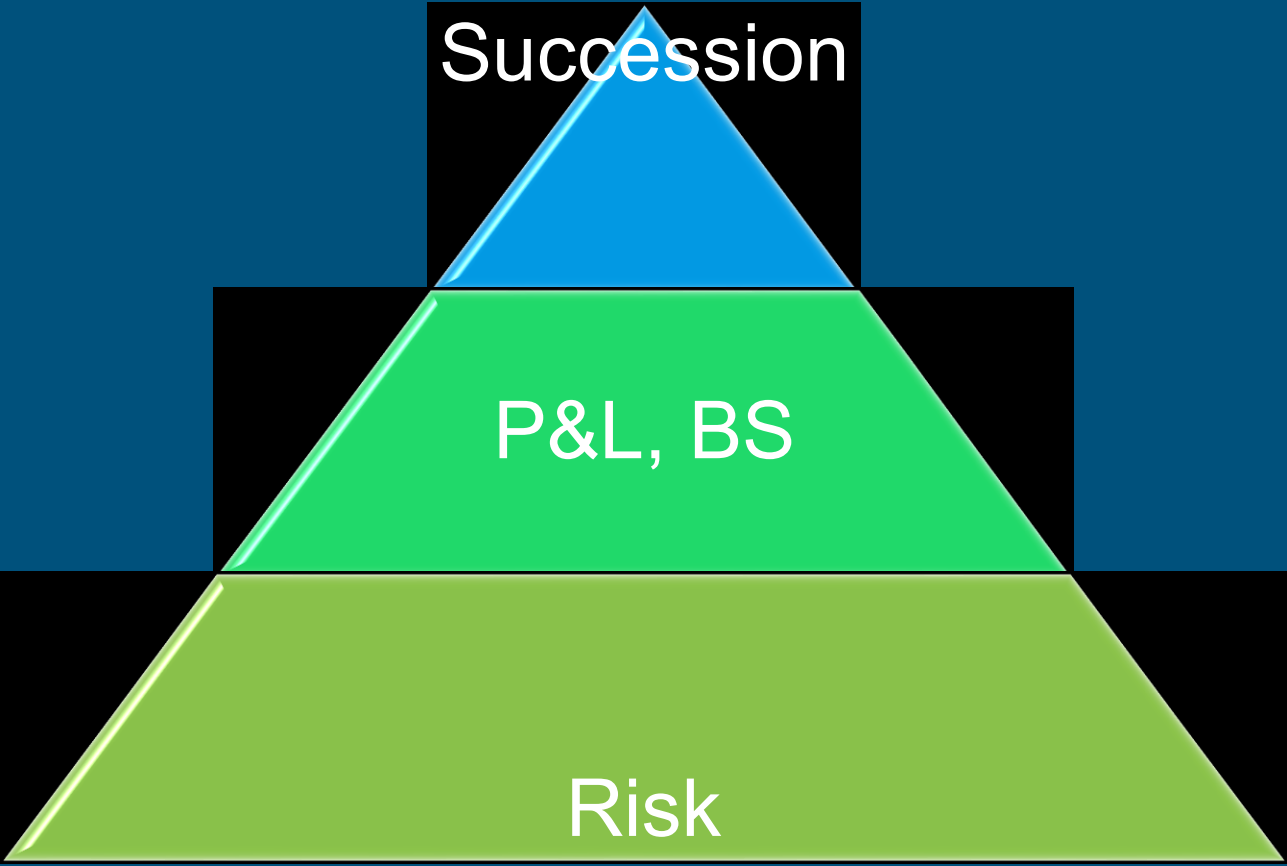
...of business leaders think financial services are at risk of losing business to FinTech companies.



Wealth management is seen as one of the most vulnerable sectors

P&L, BS

Risk



Succession

P&L, BS

Risk

# Registered Investment Advisor 101

## Financial Advisory Firm

- Directors
- Principal Officer
- CXO

Client facing team

Operations team

Acquiring team

Servicing team

Support team

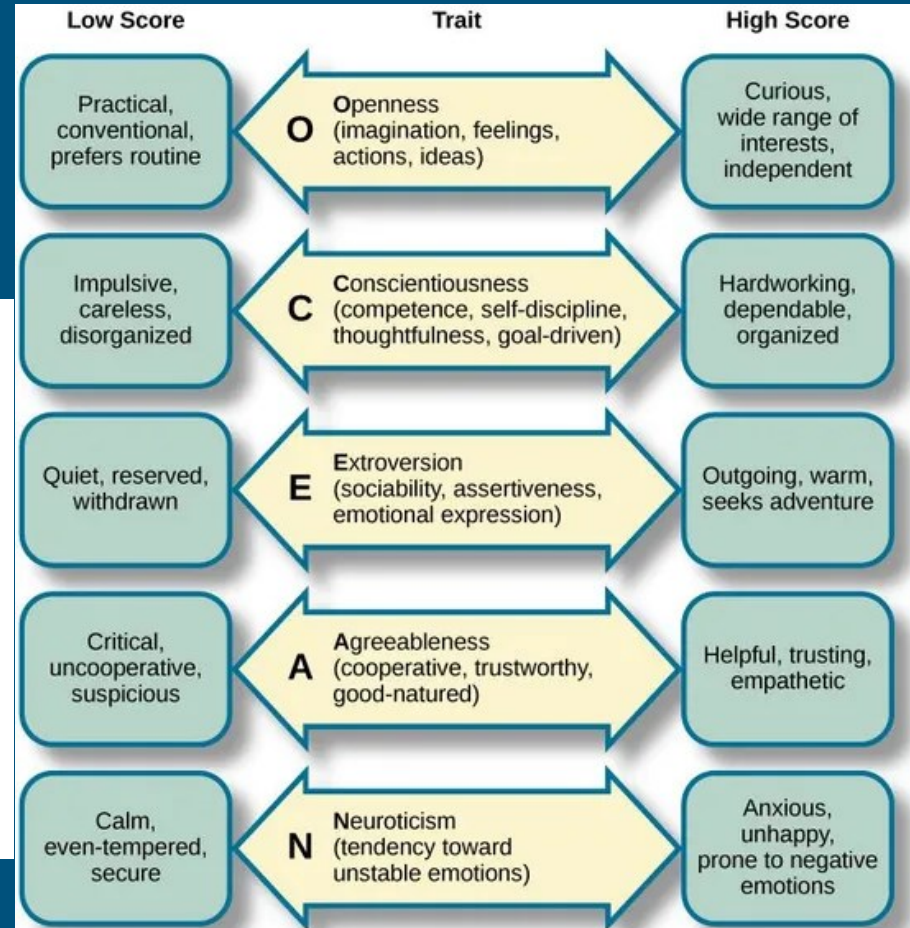
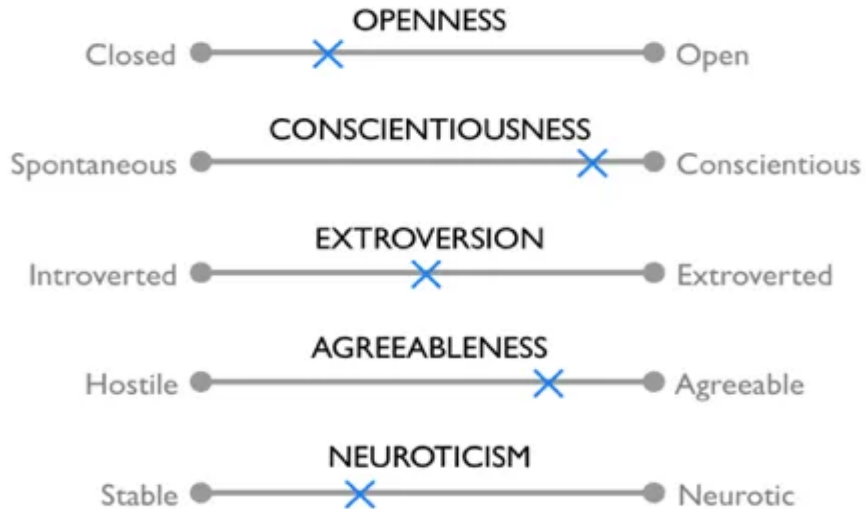
- Risk experts
- Cash flow experts
- Investment experts
- Taxation experts
- Legal experts
- Research analysts
- Product specialists
- Relationship managers
- Service managers
- Dealers
- Compliance managers
- Core operations
- Administration managers
- Advisor Recruitment
- Learning and Development



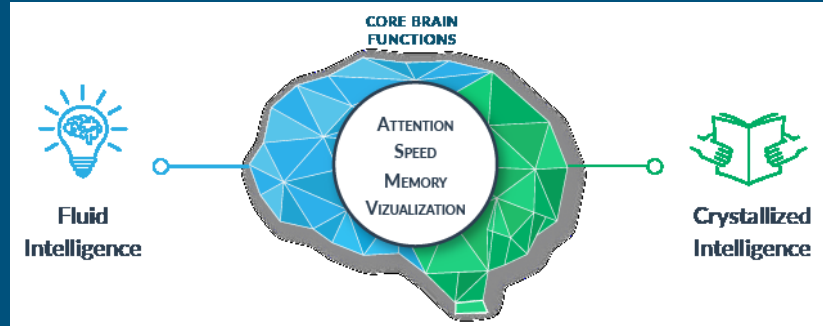
# Is it Chutzpah?

(no)

## Big Five Personality Traits (OCEAN)



# Aptitude and skill as well!



Data Entry Operator,  
Receptionist,  
Entry Level Clerk

Sales Representative,  
Business Supervisors,  
Entry Accounting Roles

Teachers,  
Senior Accountants,  
Engineers

Research Scientists,  
CXO Suite,  
Data & Research Analysts

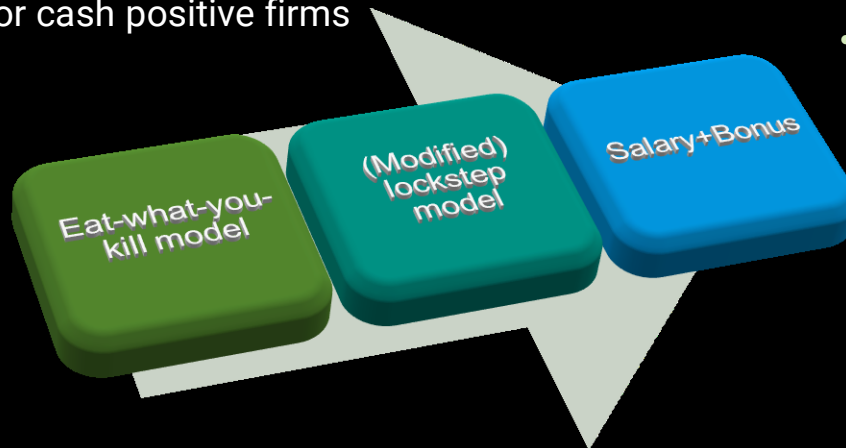
Stock Market Traders, Start-up Founders,  
Product Innovators

# RIA revenue and pay 101

- Fees from clients
- Referral income from service providers
- Product commissions
- Contingency Planning Practitioner fees
- Internal accruals for cash positive firms



- Fixed fee
- Retainer
- % of Assets
- Hourly fee
- Success fee
- Subscription
- Transaction based
- Combination of the above
- Concierge service



0%

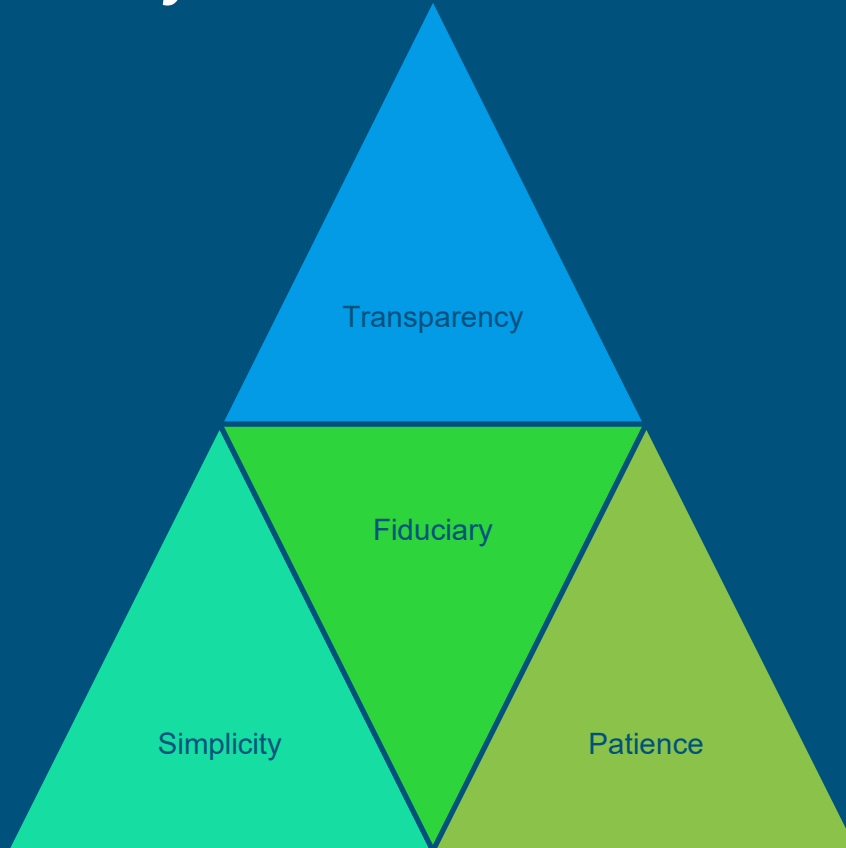
What is my career path?

# 100%

Ask what the RIA Firm plans to do...  
...then ask yourself, do you (want to) fit in?

# Foundation for your future!

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# Future Proof your Practice

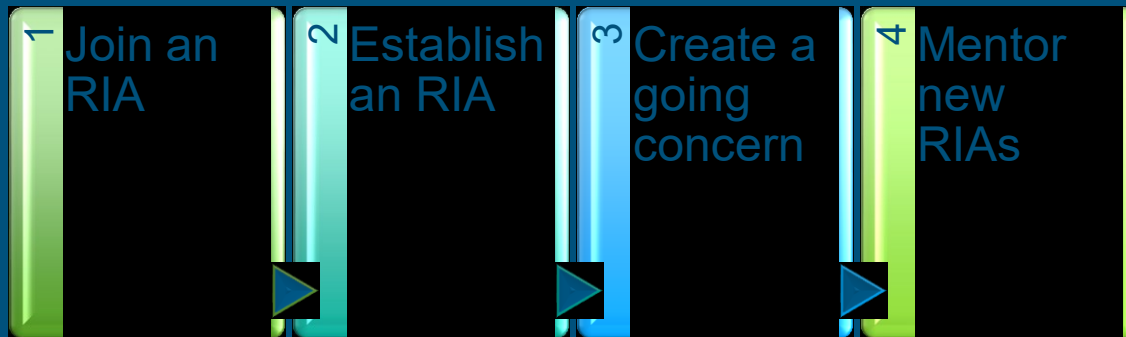
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# Things to do!

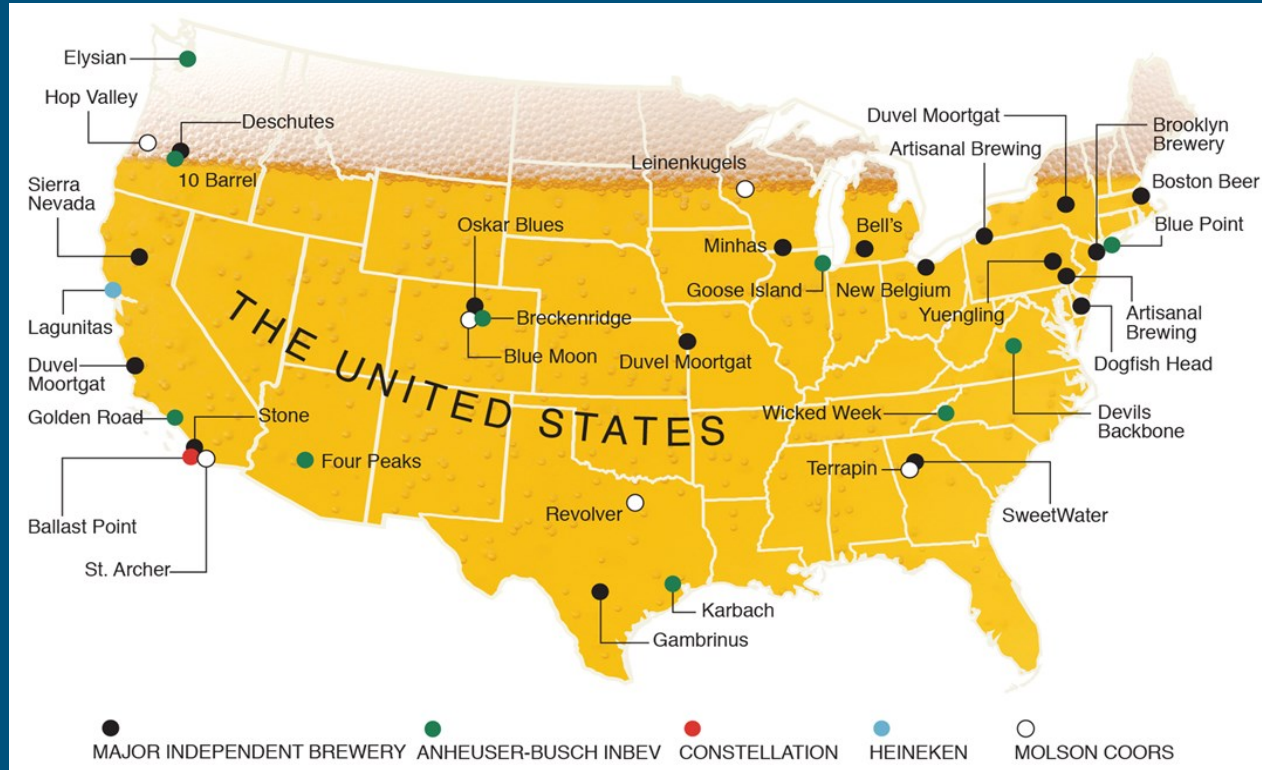
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1. CFA Charter / Professional Qualification / Post Graduation Degree/Diploma
2. NISM XA, XB exam
3. Two years of minimum internship to advise clients
4. Five years total experience for your own license application





# The BIG fall in love with the small!



# The Road Ahead is governed by:

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- Dynamic Wealth Patterns
- SEBI IA Regulations
- Pressure on TER
- FinTech Disruptors
- Falling Ticket Sizes
- Increased Client Awareness
- Need for customised wealth management
- Push for Global Investments

Are you in control?

A scenic landscape featuring rolling hills and a road. The hills are covered in dry, golden-brown grass, suggesting a late autumn or winter setting. A paved road with a white dashed line runs through the foreground and middle ground. In the background, more hills rise under a clear sky. The overall mood is serene and open.

The Road Ahead is governed by:

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Your Choices

Act Today!

Think good thoughts,  
say nice things,  
do good for others.  
Everything comes back.

*Thank  
you!*



CFA Institute

# Annexures

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The Opportunity

Become your client's  
holistic wealth adviser!

YES

NO

NO

Power to  
Change

Your  
Choices

Elevate  
your  
practice?

NO

Stay where  
you are?

YES

Are limitations  
holding you  
back?

YES

How can you  
overcome  
them?

The Challenges

# Give your answer!

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How do you help your clients fulfil their long term goals of wealth creation & transfer?

How does your practice compete with others?

Who after you for your clients?

What is your contingency plan for your business in case of unforeseen events?

How will you ensure continuity of income for your survivors?

Does your practice fetch you value?

# Further reading

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- <https://www.pwc.com/us/en/industries/financial-services/library/managing-millennial-money.html>
- <https://www.strategyand.pwc.com/gx/en/insights/2016/sink-or-swim/sink-or-swim.pdf>
- <https://research-center.amundi.com/index.php/layout/set/popin/layout/set/popup/page/Article/2016/10/The-rise-of-the-Millennials-a-key-challenge-for-the-consumption-sector>
- [https://assets.ey.com/content/dam/ey-sites/ey-com/en\\_gl/topics/wealth-and-asset-management/wealth-asset-management-pdfs/ey-global-wealth-management-research-report-2019.pdf](https://assets.ey.com/content/dam/ey-sites/ey-com/en_gl/topics/wealth-and-asset-management/wealth-asset-management-pdfs/ey-global-wealth-management-research-report-2019.pdf)
- <https://www.pgimindiamf.com/retirement-survey> - download the retirement readiness report
- <https://www.hubbis.com/article/what-lies-ahead-for-the-indian-wealth-management-industry>
- <https://www.kitces.com/blog/summer-reading-list-best-books-financial-advisors-must-read-2020-edition/> - subscribe
- <https://www.bobveres.com/> - subscribe, download the free fee survey, 2020.