

Name of the person/entity proposing comments	Indian Association of Investment Professionals (CFA Society India)
Category (Listed Entity / MFI / Market Intermediary / Professional / Investor / Academician / General Public etc.)	Association of Investment Professionals
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Sr. No.	Proposal	Confidentiality Proposal	Comments	Rationale
1 (A)	Market participants using AI/ML models should have an internal team with adequate skills, expertise and experience to monitor and oversee the performance, controls, testing, efficacy and security of the algorithms deployed throughout their lifecycle as well as evaluate the explainability/interpretability of AI/ML based models. This shall also include documentation of model development, validation, model versioning and ability to do replay for diagnosis etc.	Strongly Agree	We strongly agree with the need for differentiated treatment between core and ancillary AI tasks, ensuring governance without overburdening non-critical processes.	
			1. Critical Models Require In-House Understanding: For AI/ML models that directly influence investment decisions (e.g., what to buy/sell and how much), internal teams must possess sufficient intelligence and oversight. This ensures accountability and informed decision-making.	1) For AI/ML models that are integral to the investment decision-making process—such as performing asset selection, allocation, or timing—it is imperative that the models’ functioning and output, thereby upholding the principles of accountability and sound governance. 2) It is important to distinguish between models that directly impact investment outcomes and those that serve auxiliary functions, such as data processing, formatting, or report automation. Applying a uniform level of oversight across all models would result in unnecessary regulatory burden. A differentiated approach allows for stronger oversight where it matters, while providing flexibility for lower-risk, efficacy-enhancing tools.
			2. Explanation of Critical vs. Ancillary Functions is Essential: We emphasize differentiating core investment models from those used for ancillary or support tasks (e.g., data extraction, report generation). This helps upsurge of low-risk functions while maintaining rigour where it’s most needed. One suggestion is to explicitly state that the bulk of governance, information security, monitoring, and data retention efforts should focus on high impact applications—such as those influencing investment decisions or affecting a large number of investors—rather than on robust automation or tasks that are less critical to the overall outcome.	2) It is important to distinguish between models that directly impact investment outcomes and those that serve auxiliary functions, such as data processing, formatting, or report automation. Applying a uniform level of oversight across all models would result in unnecessary regulatory burden. A differentiated approach allows for stronger oversight where it matters, while providing flexibility for lower-risk, efficacy-enhancing tools.
			3. Audit Trail is Essential for Transparency: Maintaining an audit log of inputs, outputs, and tools used is vital for accountability, especially when AI tools are involved in generating content or analysis for investors.	3) The implementation of AI/ML tools, particularly in investment and client-facing functions, must be accompanied by robust audit trails. Documenting the model logic, inputs, and the technology used not only ensures traceability and transparency but also facilitates learning from errors and enables proper accountability when discrepancies arise.
1 (B)	The team should implement appropriate risk controls measures and governance frameworks to oversee and manage the outcomes derived from the AI/ML models (especially during market stress). The team should assess and manage potential risks on a continuous basis to ensure that AI/ML models function in a robust and resilient way. The robustness of AI/ML systems can be reinforced by careful training, and retraining, of AI/ML models with datasets large enough to capture non-linear relationships and tail events in the data.	Partially Agree	We partially agree with the proposal with following key points and observations:	
			Need for Clarity and Specificity: While the intent of the proposal is appreciated, we emphasize that the language is too broad and open-ended. Terms like “non-linear relationships” and “tail events” are not clearly defined, which may lead to subjective interpretation and inconsistent implementation across entities.	While the underlying intent of the proposal—i.e. ensure robust risk control and governance of AI/ML models—is commendable, its current articulation lacks precision. Terms such as “non-linear relationships” and “tail events” are inherently vague and undefined, which can lead to subjective interpretations and uneven implementation across regulated entities.
			Events like COVID-19 or sudden geopolitical shifts (e.g., trade policy) are not predictable, and requiring AI/ML models to capture such events in training data is not practicable. Therefore, expectations around tail-event modeling must be realistic and contextual. Instead of relying fully on AI/ML entities should define operational thresholds or ranges, (e.g., model outputs are trusted only within a certain range). Human oversight and judgment should be layered on top of model outputs to prevent blind reliance, especially during abnormal market conditions.	Given the unpredictable nature of events such as the COVID-19 pandemic or sudden geopolitical shifts, therefore, expectations around tail-event modeling must be realistic and contextual. Entities should define operational thresholds or ranges, (e.g., model outputs are trusted only within a certain range). Human oversight and judgment should be layered on top of model outputs to prevent blind reliance, especially during abnormal market conditions.
			Risk controls and robustness checks should be tailored to the type of ML algorithm and use case. There’s a need for more granular direction on what size, scope, and complexity of datasets are required to capture non-linear relationships and tail events. The proposal is too broad and open-ended, leaving room for interpretation and inconsistent implementation across entities.	Risk controls and robustness checks should be proportional to the nature of the algorithm and its use case. The proposal would benefit from including specific examples of what constitutes a “tail event” and what constitutes a “non-linear relationship” to provide clarity and reduce ambiguity. Risk controls and robustness validation should be proportional to the nature of the algorithm and its use case. The proposal would benefit from including specific examples of what constitutes a “tail event” and what constitutes a “non-linear relationship” to provide clarity and reduce ambiguity.
1 (C)	The team should establish procedures for exception and error handling related to AI/ML based systems. The team should also establish back-up/back plan in the event an AI-based application fails (e.g. due to technical issue or an unexpected disruption) to ensure that the relevant function is carried out through an alternative process.	Strongly Agree	We strongly agree with the proposal to establish back-up/back plan in the event an AI-based application fails.	
1 (D)	There should be a designated senior management, who appropriate technical knowledge and experience, responsible for the oversight of the model development, validation, ongoing testing, deployment, monitoring and controls of AI/ML based models.	Agree	We agree with the proposal that senior management with appropriate technical knowledge and experience should be responsible for the oversight of the model development, validation, ongoing testing, deployment, monitoring and controls of AI/ML based models. This will ensure that AI/ML based solutions should establish an independent model governance and regulation team to ensure robust oversight. Every model or solution—including the addition of new variables—must be accompanied by thorough documentation that explains the interpretability and relevance of new variables. A clear audit trail of the model’s evolution (e.g., model version history) should be generated, including a detailed model audit (model inputs, to monitor shifts in data behavior. Furthermore, variables that triggered trigger alerts are no longer present should be reviewed for removal to maintain model integrity and prevent noise.	Effective oversight of AI/ML-based models is critical to ensure their reliability, fairness, and alignment with operational objectives, while assigning appropriate responsibilities to the relevant stakeholders. This will ensure that AI/ML based models are developed by a disciplined and model governance function. Such a structure strengthens accountability, mitigates bias, and reduces operational risk. Additionally, as models evolve—through updates or the introduction of new variables—transparent documentation becomes vital for maintaining interpretability and ensuring stakeholders understand the model’s behavior and its impact. A clear audit trail of the model’s evolution (e.g., model version history) should be generated, including a detailed model audit (model inputs, to monitor shifts in data behavior. Furthermore, variables that triggered trigger alerts are no longer present should be reviewed for removal to maintain model integrity and prevent noise.
1 (E)	Market participants shall understand their reliance on and manage their relationship with third-party service providers, including data providers, for the collection, processing and analysis of data for AI/ML applications and resulting insights. Market participants should have a clear service level agreement and contract in place with third-party vendors clarifying the scope of the outsourced functions, performance indicators and clearly determining their rights and remedies for poor performance or vendor. However, AI and ML services provided by third-party vendors are deemed to be provided by the market participants, who shall be responsible for ensuring compliance with all applicable laws, rules and regulations.	Strongly Agree	We strongly agree with the regulator’s intent that market participants should remain accountable for the actions and performance of third-party AI/ML service providers. This aligns with existing regulatory principles in India.	We fully support the regulator’s intent to hold market participants accountable for the actions and performance of third-party AI/ML providers, in line with existing regulatory principles in India. This will ensure that market participants remain accountable for the actions and performance of third-party AI/ML providers, in line with existing regulatory principles in India. This will ensure that market participants remain accountable for the actions and performance of third-party AI/ML providers, in line with existing regulatory principles in India. This will ensure that market participants remain accountable for the actions and performance of third-party AI/ML providers, in line with existing regulatory principles in India.
			Need for Segregation of Use: A distinct boundary should be made between mission-critical use cases (e.g., investment decision algorithm) and ancillary uses (e.g., data summarization or sales conversion generation). The same level of compliance and oversight may not be feasible or necessary for non-core AI applications.	
			Compliance Burden Must Be Proportional?: If AI/ML use cases—regardless of criticality—will be subject to stringent service-level agreements (SLAs), it may hinder innovation or practical adoption of such tools. A graded approach based on criticality and risk is needed. Ensuring SLA-type arrangements with only mission-critical use cases will be feasible and proportionate. This will ensure that AI/ML models are used in a manner that is legally enforceable and distinguish between formal outsourcing and incidental usage. Since the AI/ML regulatory landscape is evolving, this language should allow room for learning and error, especially in early-stage adoption, and not result in over-penalization for non-material lapses.	
			Ambiguity in language could lead to internal compliance teams to ban-ban or restrict AI tools across functions due to fear of non-compliance. Differentiation on the scope and thresholds will help implement balanced controls. Despite practical concerns, there is a clear distinction between mission-critical and ancillary use cases. The proposal is too broad and open-ended, leaving room for interpretation and inconsistent implementation across entities.	
1 (F)	Since AI/ML applications can learn from live data and their model behaviour may hence change after deployment, market participants should conduct periodic reviews and on-going monitoring to ensure that the applications continue to perform as intended. Further, market participants shall share accuracy results of AI/ML models with SBI on periodic basis.	Agree	There is broad agreement that due to the evolving nature of AI/ML models—especially those that learn from live data—ongoing performance monitoring and periodic reviews are essential to ensure models continue functioning as intended after deployment.	Given the dynamic nature of AI/ML models—especially those that continuously learn from live data—it is essential that market participants conduct ongoing performance monitoring and periodic reviews to ensure models continue operating as intended. However, the term “accuracy” is often too narrow and contextually ambiguous. The proposal is too broad and open-ended, leaving room for interpretation and inconsistent implementation across entities.
			Suggestion to Use Broader Terms Like “Effectiveness” or “Stability”: We recommend replacing “accuracy” with broader, more adaptable terms such as effectiveness, stability, or performance consistency, which better reflect how models behave over time and under different market conditions. Metrics used to measure these characteristics should be based on the model’s purpose. For example, a model predicting market trends may focus on directional correctness rather than absolute precision.	Given the dynamic nature of AI/ML models—especially those that continuously learn from live data—it is essential that market participants conduct ongoing performance monitoring and periodic reviews to ensure models continue operating as intended. However, the term “accuracy” is often too narrow and contextually ambiguous. The proposal is too broad and open-ended, leaving room for interpretation and inconsistent implementation across entities.
1 (G)	Market participants should clearly define data governance norms which inter-alia shall include data ownership, access controls, encryption mechanisms, rights etc. Any requests for exemption of data shall be recorded.	Strongly Agree		
1 (H)	AI/ML based systems and its use/test cases shall be subjected to independent auditing (team that has no role in development) mechanism to ensure transparency and fairness. Audit findings shall be communicated to SBI to enable ultimate resolution.	Strongly Agree		
1 (I)	While defining AI/ML based applications, market participants should provide for users’ autonomy and agency in decision-making processes and develop AI models that are sensitive to diverse cultural backgrounds and values.	Strongly Agree		
1 (J)	Market participants should ensure responsible and ethical outcomes in usage of AI/ML against clearly defined rules and practices.	Strongly Agree		
1 (K)	Market participants should retain and adequately secure logs for AI/ML systems with full veracity so that it is possible to chronologically reconstruct the occurrence of events.	Strongly Agree		
1 (L)	Market participants should have control to switch to manual feedback or auto feedback from time to time basis.	Strongly Agree		
1 (M)	The AI/ML models should operate in a way that complies with existing legal and regulatory obligations.	Strongly Agree		
2 (A)	Market participants using AI/ML models for business operations that may directly impact their customers/clients should disclose the same to the respective customers/clients to foster trust, transparency and accountability. Following is a non-exhaustive list of such operations:	Strongly Agree	We strongly agree with the proposal to disclose the use of AI/ML in client facing interactions and decision-making processes is both appropriate and necessary. Such disclosures are not burdensome but promote transparency, allowing end-users to clearly understand whether they are engaging with a machine or a human. This will also help investors to clearly understand whether they are interacting with a qualified individual. This clarity fosters trust, reduces informed interpretation of AI-generated content, and aligns with principles of responsible AI deployment. Given the increasing integration of AI in financial services, such transparency is also critical to maintain accountability and user confidence.	We strongly agree with the proposal to disclose the use of AI/ML in client facing interactions and decision-making processes is both appropriate and necessary. Such disclosures are not burdensome but promote transparency, allowing end-users to clearly understand whether they are engaging with a machine or a human. This will also help investors to clearly understand whether they are interacting with a qualified individual. This clarity fosters trust, reduces informed interpretation of AI-generated content, and aligns with principles of responsible AI deployment. Given the increasing integration of AI in financial services, such transparency is also critical to maintain accountability and user confidence.
	1. Selection of trading algorithms/Algorithms trading (including high frequency trading) 2. Asset Management/Portfolio Management 3. Advisory and support services			
2 (B)	Further, non-exhaustive list of disclosure of information to investors for usage of AI and ML applications is given below:	Partially Agree	Concern with Use of the Term “Accuracy” (Points I & II): The term “accuracy” is context-dependent and can be defined differently based on the model’s purpose. Recommending accuracy disclosures may lead to confusion, especially when no standard metric is specified. Replacing “accuracy” with broader, more adaptable terms like effectiveness or stability is preferred.	The proposal’s intent to improve transparency through AI/ML related disclosures is well-understood and broadly supported; however, its current form raises concerns about the use of the term “accuracy”. The term “accuracy” is often too narrow and contextually ambiguous. The proposal is too broad and open-ended, leaving room for interpretation and inconsistent implementation across entities.
	i. Product features, purpose, risks involved, limitations and accuracy results of the model.		Skepticism Over Disclosure of Data Quality (Point II): Disclosing data quality (accuracy, completeness, relevance) to investors is seen as redundant and impractical. Adequate data quality is already an operational assumption; poor-quality data would not be knowingly used.	The proposal’s intent to improve transparency through AI/ML related disclosures is well-understood and broadly supported; however, its current form raises concerns about the use of the term “accuracy”. The term “accuracy” is often too narrow and contextually ambiguous. The proposal is too broad and open-ended, leaving room for interpretation and inconsistent implementation across entities.
	ii. Fees/Charges to be levied, if applicable		Need for Specificity and Standardization in Disclosures: The proposal is currently too open-ended, leading to subjective interpretation. This would enhance investor understanding and reduce ambiguity or potential non-compliance.	
	iii. Information about the quality of data that is used to make AI/ML driven decisions including its accuracy, completeness and reliability.		Disclosure of AI Use and Changes (Point II): Disclosing whether AI/ML has been used and any related fees or charges is seen as fair and necessary. However, it was noted that AI implementation may reduce costs, so disclosures should clarify fees are justified.	
2 (C)	The language used in the disclosures should be comprehendable to customers/clients. This will help facilitate customers/clients to understand the service and products that are being offered/sold and allow them to make informed decisions.	Strongly Agree		
2 (D)	Investor grievance mechanism for AI/ML systems shall be in line with existing regulatory frameworks of SBI	Strongly Agree		
2 (E)	The testing should be conducted in an environment that is segregated from the live environment prior to deployment to ensure that AI/ML models behave as intended in stressed and untested market conditions.	Strongly Agree		
2 (F)	In addition to the existing methods of testing, market participants should perform shadow testing with live traffic of AI/ML models to ensure quality and performance before deployment in production environment.	Strongly Agree		
2 (G)	Market participants should maintain proper documentation of all the models and store input and output data for at least 5 years. Market participants should also maintain proper documentation explaining the logic of AI/ML models to ensure the same can be easily understood.	Agree	We agree with the proposal along with the suggestion that the record keeping should not limit to 5 years and the market participant should not only store data, they should also store the incident of that AI/ML code (positive or negative). They should also save the exact model, logic, variant or version number that are applicable as testable, traceable and repeatable.	We agree with the proposal along with the suggestion that the record keeping should not limit to 5 years and the market participant should not only store data, they should also store the incident of that AI/ML code (positive or negative). They should also save the exact model, logic, variant or version number that are applicable as testable, traceable and repeatable.
2 (H)	AI/ML based models should be fair. Specifically, they should not favor or discriminate one group of clients/customers over another.	Strongly Agree		
2 (I)	The behaviour of AI/ML model may change in an unforeseen manner as more data is processed over time. Market participants should ensure that the AI/ML models are continuously monitored to ensure that the AI/ML models are not being tampered with.	Strongly Agree		
2 (J)	The AI/ML models are monitored continuously as the algorithms adjust and transform. Therefore, it is not enough for the AI/ML models to be tested thoroughly before deployment; they need to be continuously monitored throughout their deployment to ensure that the model does not become unpredictable when a subtle shift in the operating conditions or due to excessive noise.			
2 (K)	Market participants should implement appropriate processes and controls to identify and remove biases from data sets. Further, specific training to raise awareness amongst their data scientists (and/or other relevant staff) on potential data biases may be conducted.	Strongly Agree		
2 (L)	Since the AI/ML systems are dependent on collection and processing of data, Market participants should have a clear policy for data security, cyber security and data privacy for the usage of AI/ML based models.	Strongly Agree		
2 (M)	Collection, usage, processing of investors’ personal data, security measures etc. should be in compliance with applicable laws.	Strongly Agree		
2 (N)	Information about technical glitches, data breaches should be communicated to SBI and other relevant authorities, as and when required.	Strongly Agree		